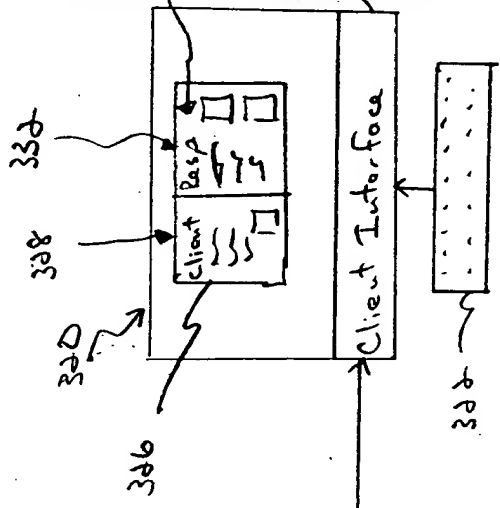
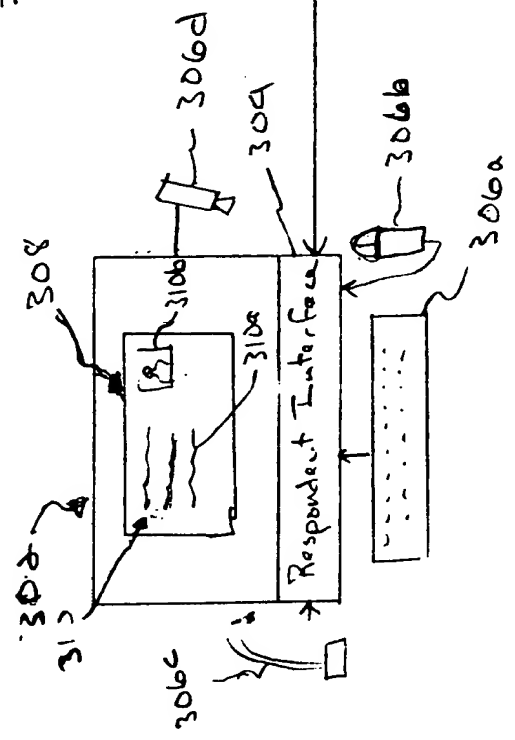


300



370

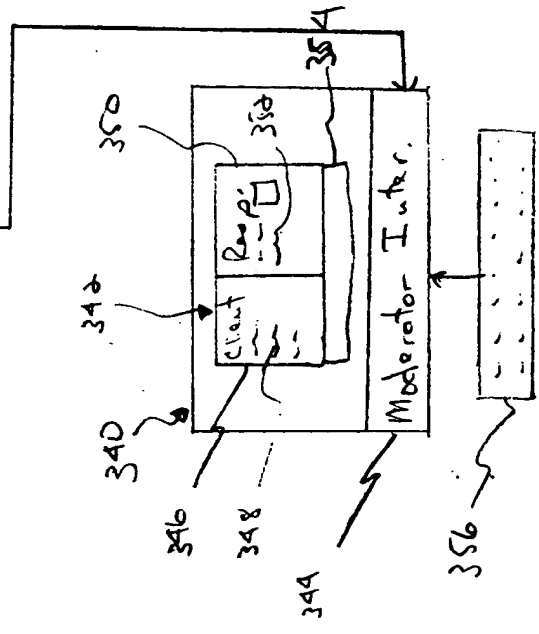
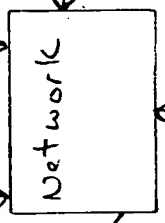
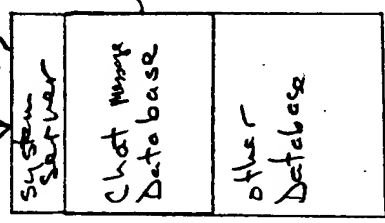
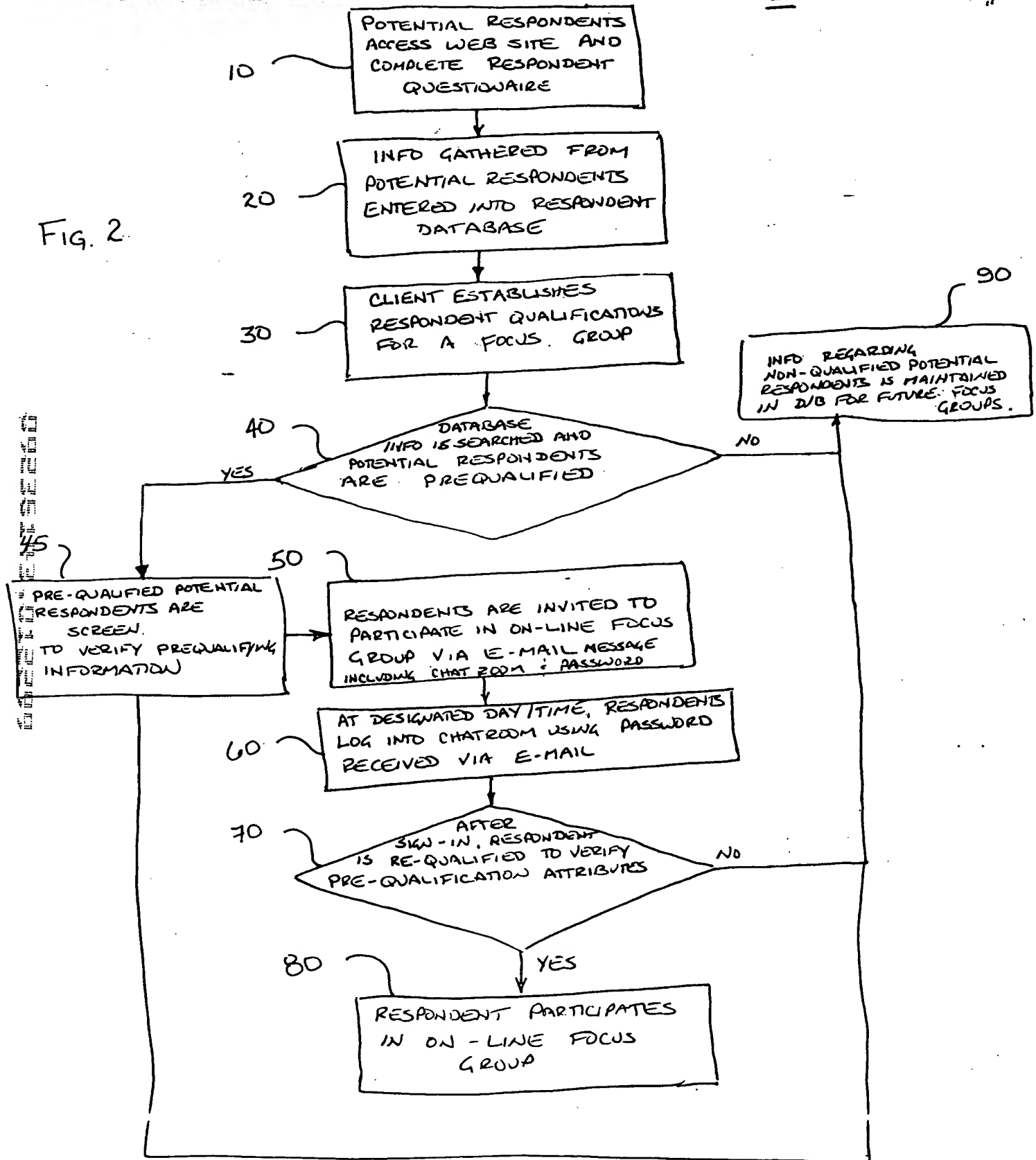
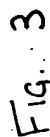


Fig. 1

Fig. 2





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Fig. 4

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Fig. 5

Focus Room - hugh - Microsoft Internet Explorer

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Favorites Mail

Address: <http://focuschat.greenfieldonline.com/chat.asp>

EXIT CLIENT LOG RESPONDENT LOG TOGGLE

CLIENT LOG	RESPONDENT LOG
<p>hugh: xcwcv hugh: asdfasdr clients: tvpn</p> <p>242 244 212</p> <p>210</p>	<p>Bill: accdefg MARY: jklmnop hugh: zxyw</p> <p>246</p> <p>222</p> <p>220</p>

Message: 232

Hyperlinks: 234

Images: 236

Send To: Clients Respondents

Send Send Mail Send Mail

238 240

200

230

237

235

233

248

Fig. 6

200a

Focus Room - hugh - Microsoft Internet Explorer

Back to Focus Room - hugh

Address: http://focuschat.greenfieldonline.com/chat.asp

EXIT	CLIENT LOG	RESPONDENT LOG	TOGGLE
hughe xcvxcv hughe asdfsdf Client L: tvpn	242 212 210	244 240	Bill: Abcdefg Mary: jklmnop hugh: zyxw 220 222
Message: 232c Hyperlinks: 234c Images: 236c	Message: 232c Hyperlinks: 234c Images: 236c	Message: 232c Hyperlinks: 234c Images: 236c	230r

240

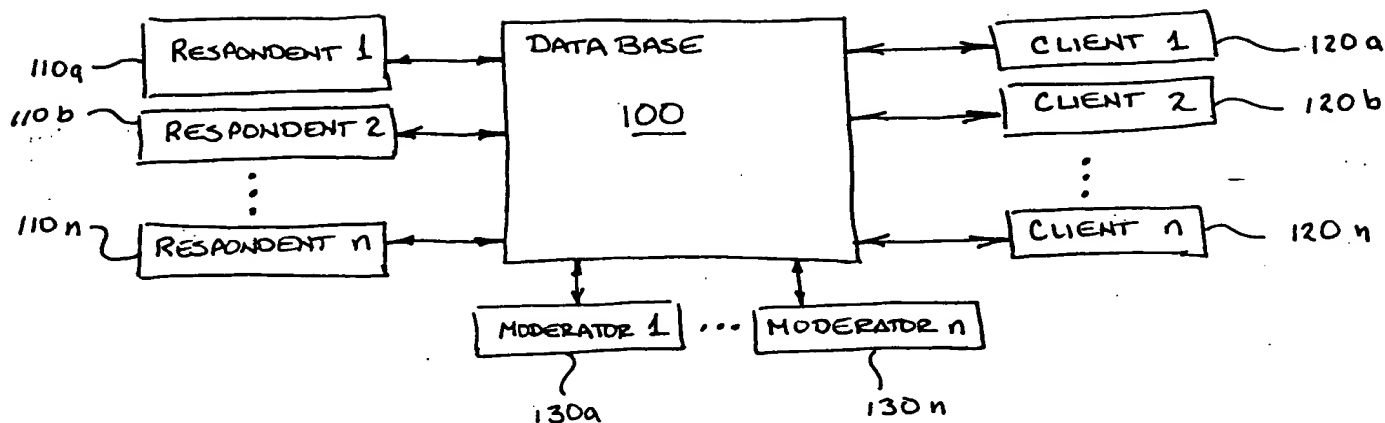
239c

240

230c

239c

239c

[illegible]